



# What are retail and e-commerce firms doing to implement the Future of Work?

Reshape and Optimize  
Your Workforce for the Future



**AON**



**50+**  
**retail and**  
**e-commerce**  
**companies told**  
**us how they are**  
**implementing the**  
**Future of Work.**

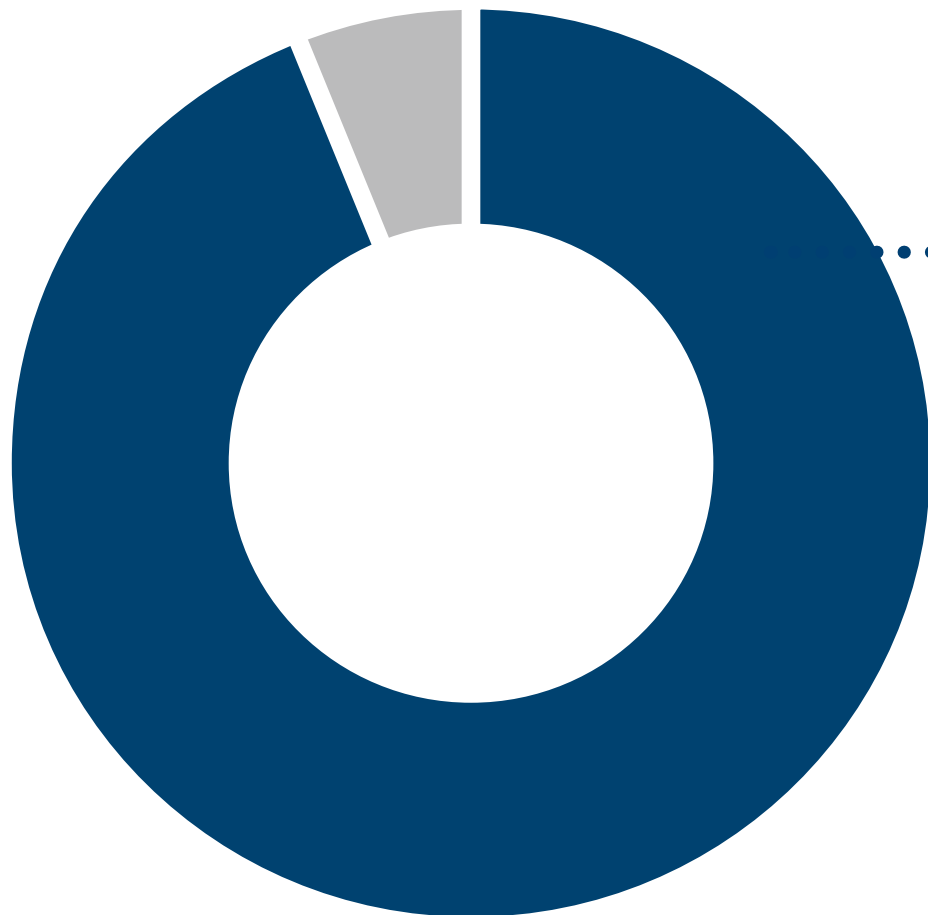
Source: Global HR Pulse Survey #7: Preparing For the Future: How COVID-19 is Changing How and Where People Work Forever, conducted from April 20 to April 28, 2021 with 1,451 respondents across the globe.

**38% are already  
reshaping their  
workforce**

**These leading companies are  
taking the following steps...**

# Attract and Retain Talent

Aon helps organizations understand and close future skills gaps to increase diversity in sourcing and develop and retain talent.

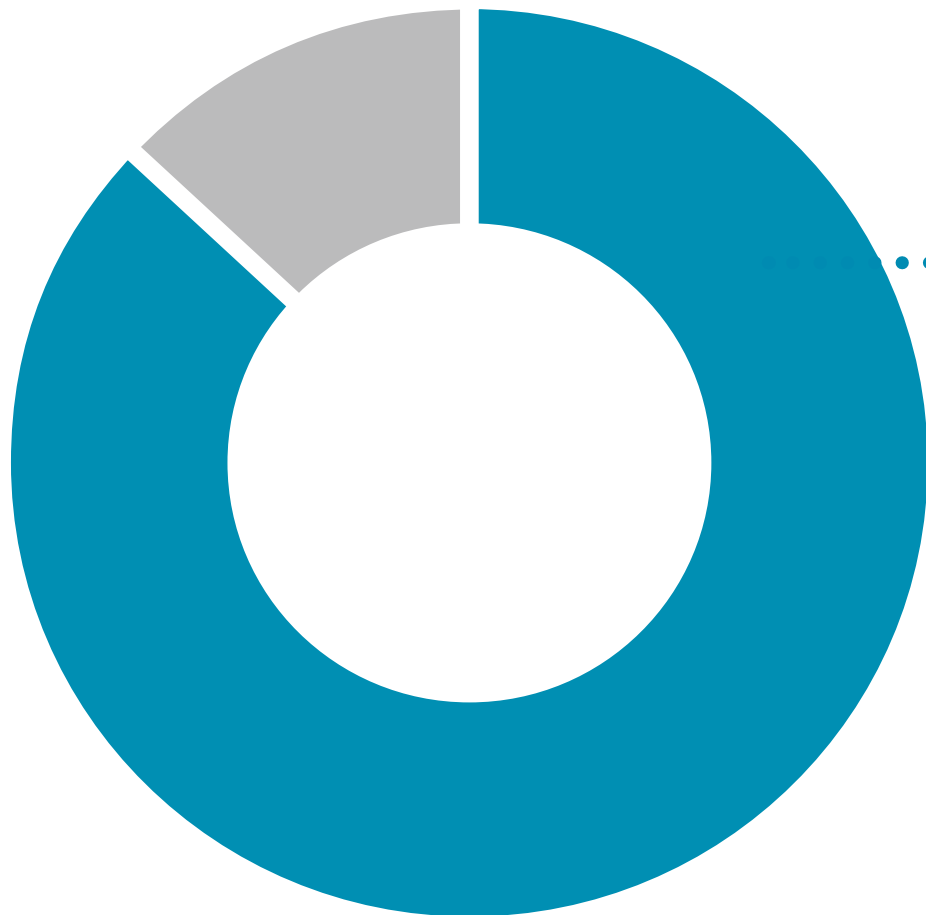


**94%**

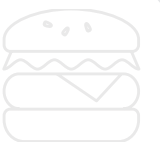
are assessing how they can attract and retain more diverse talent.

# Remote Working

Aon helps firms assess different working models (best combination of home, hybrid and office) and define what return to office means for you.

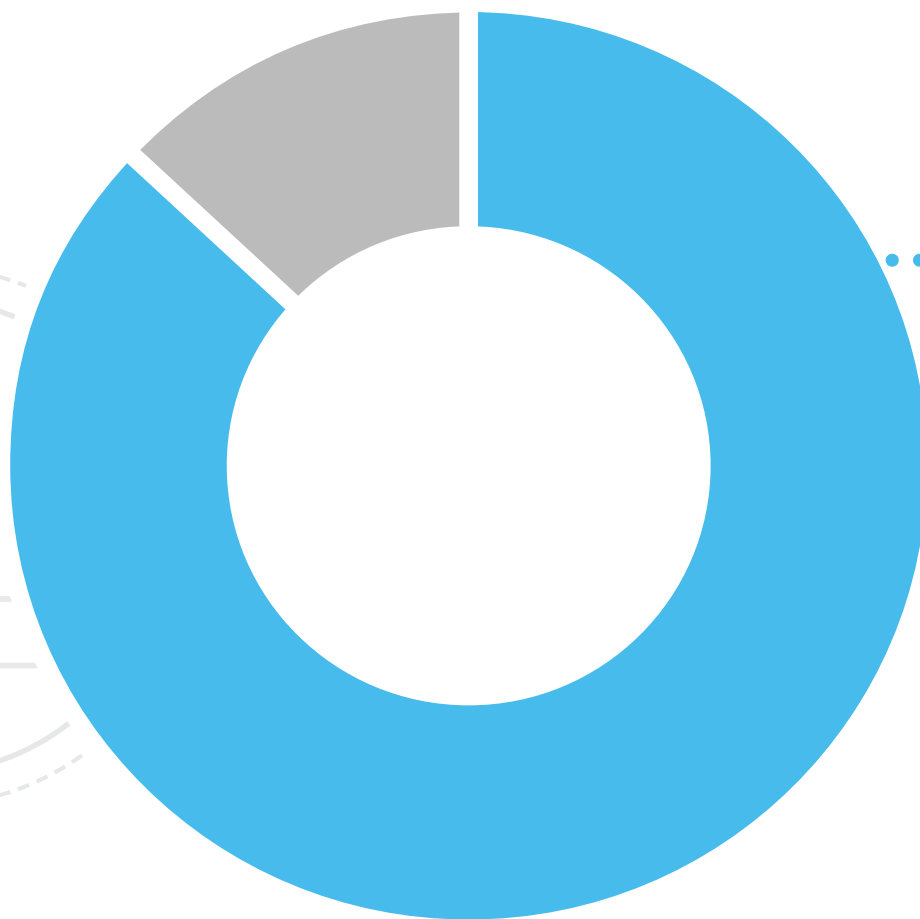


**87%**  
are evaluating  
how to enable  
or facilitate  
remote working.



# Workforce Wellbeing

Aon's five dimensions of wellbeing (physical, emotional, social, financial and professional) enable specific actions.

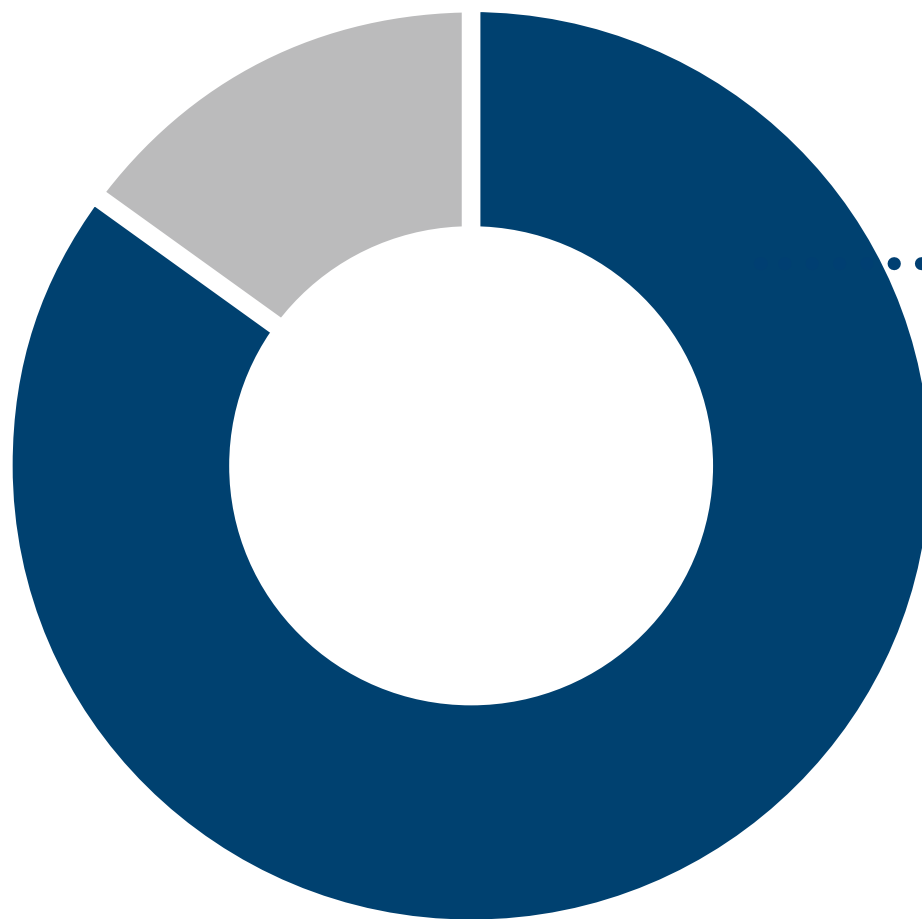


**87%**

are looking at ways to ensure and maintain wellbeing of their workforce.

# Resilient Workforce

A workforce that can respond positively to change will accelerate a firm's success. Aon enables sustainable workforce agility and resilience.



**85%**  
are focused on  
establishing how  
they can build a  
resilient workforce.



**Our unrivaled industry  
insights and workforce  
expertise provide you with a  
clear view of your next steps.**

**CONTACT US**

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See all survey results:  
[aon.io/pulse\\_7](https://aon.io/pulse_7)

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